

Downloading all results for a single order

Locating orders

To locate your orders, click the **Orders** tab from the main navigation menu OR from a **Sample Details** page by clicking the **Order ID** link.

Downloading results

- Downloads will include results for all samples in the order.
- From the **Orders** page:
 - Click the **.PDF** or **.CSV** buttons to download results.
 - Comma-separated Values (CSV): optimised for data analysis/reporting
 - Portable Document Format (PDF): Provides additional context and recommendation notes in a traditional document format optimised for education and business records.
- From the **Sample Details** pages:
 - Click the **Download Report (.PDF)** or **Download Results (.CSV)** buttons to view results for all samples in the order.

Export format

Downloaded results for a specific order will utilise a standardised CSV format including:

- Order/card information
- Sample information
- Laboratory results
- RB209 recommendations

Additional information

- For more information about the contents of the PDF report, refer to the help article [Downloading the published report with recommendations](#).
- For more information regarding custom exports, refer to the help article [Exporting results for a custom date range](#).

NOTE: Downloaded reports can be found in the default download location for your computer, tablet, or phone. To open and view the contents of a PDF report, devices must have a PDF reader installed.