

Christmas & New Year Arrangements 2025-2026

Courier Collections

At this time of year, all our courier services are operating under pressure, so please give a day's notice when arranging sampling collection from your premises from **Monday 1st December**. If you require a collection between **Monday 15th December** and **Monday 5th January**, please contact our Customer Services department on **01757 242 400**.

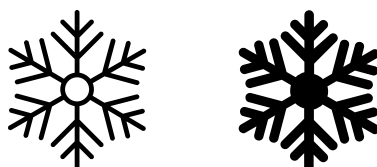
Laboratory Operations

The laboratory will be running a full analytical service up to and including the morning of **Wednesday 24th December**, with the exception of microbiology. Our last courier collection for microbiology testing will be **Tuesday 23rd December**.

Please note that, for the first time, Sciantec will remain closed during the Christmas period. Please see all opening hours and arrangements below.

Monday 15th December	Normal laboratory service
Tuesday 16th December	Normal laboratory service
Wednesday 17th December	Normal laboratory service
Thursday 18th December	Normal laboratory service
Friday 19th December	Normal laboratory service
Monday 22nd December	Normal laboratory service
Tuesday 23rd December	Normal laboratory service (last day to submit micro samples)
Wednesday 24th December	Normal laboratory service (excluding microbiology samples) until 12:30pm
Thursday 25th December	Christmas Day bank holiday
Friday 26th December	Boxing Day bank holiday
Monday 29th December	Closed
Tuesday 30th December	Closed
Wednesday 31st December	Closed
Thursday 1st January	New Year's Day bank holiday
Friday 2nd January	Closed
Monday 5th January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a message on **01757 242400** or email customer.services@sciantec.uk.com. Emails will be checked regularly.



We would like to take this opportunity to wish you and your colleagues a happy holiday season and a wonderful New Year.