

Christmas & New Year Arrangements 2024-2025

Courier Collections

At this time of year, all our courier services are operating under pressure, so please give a day's notice when arranging sampling collection from your premises from **Monday 2nd December**. If you require a collection between **Thursday 19th December** and **Wednesday 1st January**, please contact our Customer Services department on **01757 242 400**.

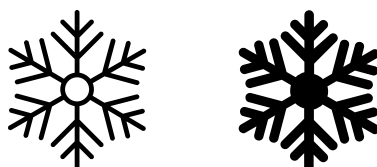
Laboratory Operations

The laboratory will be running a full analytical service up to and including the morning of **Tuesday 24th December**. However, we advise you **not to submit microbiology samples between Monday 16th December and Thursday 2nd January** due to the nature of the testing.

Please note that analyses that take more than one working day or those that are more complex may not be completed before the Christmas break.

Monday 16th December	Normal laboratory service
Tuesday 17th December	Normal laboratory service
Wednesday 18th December	Normal laboratory service
Thursday 19th December	Normal laboratory service (last day to submit micro samples)
Friday 20th December	Normal laboratory service (excluding microbiology samples)
Monday 23rd December	Normal laboratory service (excluding microbiology samples)
Tuesday 24th December	Normal laboratory service (excluding microbiology samples) until 12:30pm
Wednesday 25th December	Christmas Day bank holiday
Thursday 26th December	Boxing Day bank holiday
Friday 27th December	Normal laboratory service (excluding microbiology samples)
Monday 30th December	Normal laboratory service (excluding microbiology samples)
Tuesday 31st December	Normal laboratory service (excluding microbiology samples)
Wednesday 1st January	New Year's Day bank holiday
Thursday 2nd January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a message on **01757 242400** or email customer.services@sciantec.uk.com. Emails will be checked regularly.



We would like to take this opportunity to wish you and your colleagues a happy holiday season and a wonderful New Year.