

Christmas & New Year Arrangements 2023-2024

Courier Collections

At this time of year, all our courier services are operating under pressure, so please give a day's notice when arranging sampling collection from your premises from **Thursday 30th November**. If you require a collection between **Thursday 21st December** and **Monday 1st January**, please contact our Customer Services department on **01757 242 400**.

Laboratory Operations

The laboratory will be running a full analytical service up to and including the morning of **Friday 22nd December**. However, we advise you **not to submit microbiology samples between Monday 18th December to Tuesday 2nd January** due to the nature of testing.

Monday 18th December	Normal laboratory service (excluding microbiology samples)
Tuesday 19th December	Normal laboratory service (excluding microbiology samples)
Wednesday 20th December	Normal laboratory service (excluding microbiology samples)
Thursday 21st December	Normal laboratory service (excluding microbiology samples)
Friday 22nd December	Normal laboratory service (excluding microbiology samples) until 12:30pm
Monday 25th December	Christmas Day bank holiday
Tuesday 26th December	Boxing Day bank holiday
Wednesday 27th December	Normal laboratory service (excluding microbiology samples)
Thursday 28th December	Normal laboratory service (excluding microbiology samples)
Friday 29th December	Normal laboratory service (excluding microbiology samples)
Monday 1st January	New Year's Day bank holiday
Tuesday 2nd January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a message on **01757 242400** or email customer.services@sciantec.uk.com. Emails will be checked regularly.

We would like to take this opportunity to wish you and your colleagues a happy holiday season and a wonderful New Year.

