

Christmas & New Year Arrangements 2022-2023

Courier Collections

Although we appreciate there may be some samples that are dispatched and received in the days leading up to the Christmas break, **the last date for Elab organised courier collections is Wednesday 20th December**. This service will recommence on **Tuesday 2nd January**.

Please note that this is a busy time for couriers, and there may be potential delays of up to 24 hours in December due to increased demand. This may result in your samples arriving to us later than usual.

Please have your samples ready for an AM collection.

Laboratory Operations

The laboratory will be running a full analytical service up to and including **Thursday 21st December** and a limited service on **Friday 22nd December until 12:30pm**. However, analyses that take more than one working day or those that are more complex may not be completed before the Christmas break.

Please ensure any samples are received at the laboratory **before Friday 22nd December or after 2nd January** as we will be closed and will not be able to receive samples between Christmas and the New Year.

Monday 11th December	Normal laboratory service
Tuesday 12th December	Normal laboratory service
Wednesday 13th December	Normal laboratory service (last courier collection for 5 day standard – results before Christmas)
Thursday 14th December	Normal laboratory service (last Elab driver collection for 5 day standard – results before Christmas)
Friday 15th December	Normal laboratory service (last courier collection for 3 day premium – results before Christmas)
Monday 18th December	Normal laboratory service (last Elab driver collection for 3 day premium – results before Christmas)
Tuesday 19th December	Normal laboratory service
Wednesday 20th December	Normal laboratory service (last day for courier collections)
Thursday 21st December	Normal laboratory service (last day for sample submission)
Friday 22nd December	Limited laboratory service until 12:30pm
Monday 25th December	Christmas Day bank holiday
Tuesday 26th December	Boxing Day bank holiday
Wednesday 27th December	Laboratory closed
Thursday 28th December	Laboratory closed
Friday 29th December	Laboratory closed
Monday 1st January	New Year's Day bank holiday
Tuesday 2nd January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please email cs@elab-uk.co.uk. Emails and messages will be checked intermittently by staff on duty.

We would like to take this opportunity to wish you and your colleagues a happy holiday and a wonderful New Year.