

Christmas & New Year Arrangements 2022-2023

Courier Collections

At this time of year, all our courier services are operating under pressure, so please give a day's notice when arranging sampling collection from your premises. If you require a collection between **Thursday 22nd December** and **Tuesday 3rd January**, please contact our Customer Services department on **01757 242 400**.

Laboratory Operations

The laboratory will operating up to and including the morning of **Friday 23rd December**. However, analyses that take more than one working day or those that are more complex may not be completed before the Christmas break. Please note that the last day for receipt of microbiology samples is **Friday 16th December**.

Monday 19th December	Normal laboratory service (excluding microbiology samples)
Tuesday 20th December	Normal laboratory service (excluding microbiology samples)
Wednesday 21st December	Normal laboratory service (excluding microbiology samples)
Thursday 22nd December	Normal laboratory service (excluding microbiology samples)
Friday 23rd December	Normal laboratory service (excluding microbiology samples) until 12:30pm
Monday 26th December	Bank holiday
Tuesday 27th December	Bank holiday
Wednesday 28th December	Normal laboratory service (excluding microbiology samples)
Thursday 29th December	Normal laboratory service (excluding microbiology samples)
Friday 30th December	Normal laboratory service (excluding microbiology samples)
Monday 2nd January	Bank holiday
Tuesday 3rd January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a message on **01757 242400** or email customer.services@sciantec.uk.com. Emails will be checked regularly.

We would like to take this opportunity to wish you and your colleagues a happy holiday season and a wonderful New Year.

