

Christmas & New Year Arrangements 2021-2022

Courier Collections

At this time of year, all our courier services are operating under pressure, so please give a day's notice when arranging sampling collection from your premises. If you require a collection between **Thursday 23rd December** and **Tuesday 4th January**, please contact our Customer Services department on **01757 242 400**.

Laboratory Operations

The laboratory will be running a full analytical service up to and including the morning of **Friday 24th December (Christmas Eve)**. However, analyses that take more than one working day or those that are more complex may not be completed before the Christmas break.

Monday 20th December	Normal laboratory service (excluding microbiology samples)
Tuesday 21st December	Normal laboratory service (excluding microbiology samples)
Wednesday 22nd December	Normal laboratory service (excluding microbiology samples)
Thursday 23rd December	Normal laboratory service (excluding microbiology samples)
Friday 24th December	Normal laboratory service (excluding microbiology samples) until 12:30pm
Monday 27th December	Bank holiday
Tuesday 28th December	Bank holiday
Wednesday 29th December	Normal laboratory service (excluding microbiology samples)
Thursday 30th December	Normal laboratory service (excluding microbiology samples)
Friday 31st December	Normal laboratory service (excluding microbiology samples)
Monday 3rd January	Bank holiday
Tuesday 4th January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a message on **01757 242400** or email customer.services@sciantec.uk.com. Emails will be checked regularly.

We would like to take this opportunity to wish you and your colleagues a happy holiday season and a wonderful New Year.