

Christmas & New Year Arrangements 2021-2022

Courier Collections

Although we appreciate there may be some samples that are dispatched and received in the days leading up to the Christmas break, **the last date for NRM organised courier collections is Monday 20th December**. This service will recommence on **Tuesday 4th January**.

Please note exceptions to this date:

- All samples for or including **Residual Biogas Potential (RBP)** must be with us by **Wednesday 15th December**.
- All samples for or including **Biological Oxygen Demand (BOD)** must be with us by **Thursday 16th December**.
- All samples for or including **Microbiology** must be with us by **Wednesday 22nd December**.

Laboratory Operations

The laboratory will be running a full analytical service up to and including the morning of **Friday 24th December (Christmas Eve)**. However, analyses that take more than one working day or those that are more complex may not be completed before the Christmas break.

Monday 20th December	Normal laboratory service (last day for courier collections)
Tuesday 21st December	Normal laboratory service
Wednesday 22nd December	Normal laboratory service
Thursday 23rd December	Normal laboratory service
Friday 24th December	Normal laboratory service until 12:30pm
Monday 27th December	Bank holiday
Tuesday 28th December	Bank holiday
Wednesday 29th December	Laboratory closed
Thursday 30th December	Laboratory closed
Friday 31st December	Laboratory closed
Monday 3rd January	Bank holiday
Tuesday 4th January	Courier collections and normal laboratory service resume

Should you need to contact us on a matter of urgency during this period, please leave a telephone message on **01344 866 388** or email **enquiries@nrm.uk.com**. Emails and messages will be checked intermittently by staff on duty.

We would like to take this opportunity to wish you and your colleagues a happy holiday and a wonderful New Year.